

Document title: User Satisfaction report 2014 Knutsford

Author: S Brooks

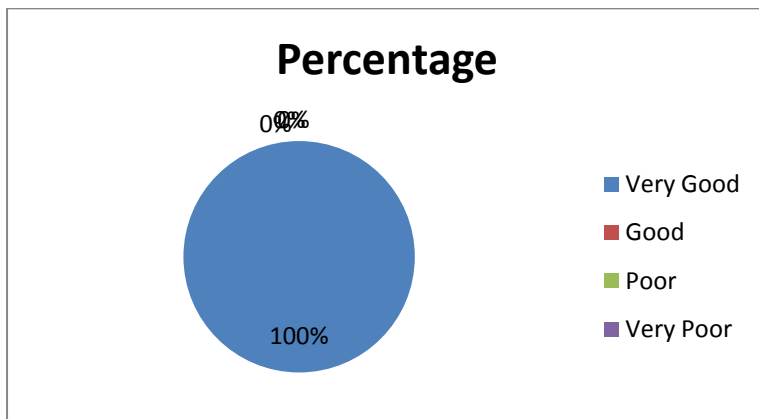
**How Satisfied Are You With Us? Andrology Laboratory User satisfaction results 2014**

**REFERRERS ~ 2014  
Summary**

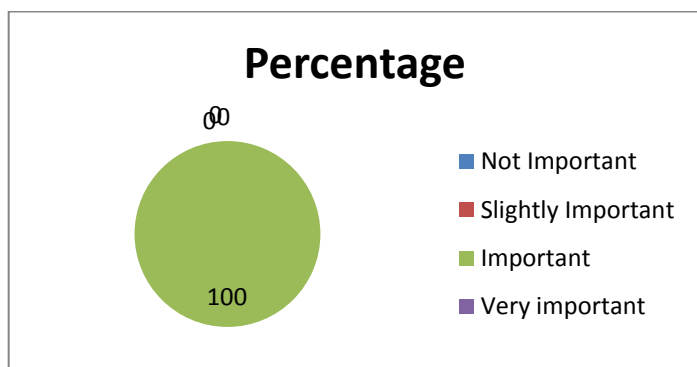
46 questionnaires were sent out in June 2014. Over the next 3 weeks, 1 completed (0.5%) questionnaires were returned and the results collated.

The results were as follows:

- 1. How satisfied are you with the overall performance with the Andrology services at the Hewitt Fertility Centre.** Scoring: Very poor, Poor, Good, Very good.



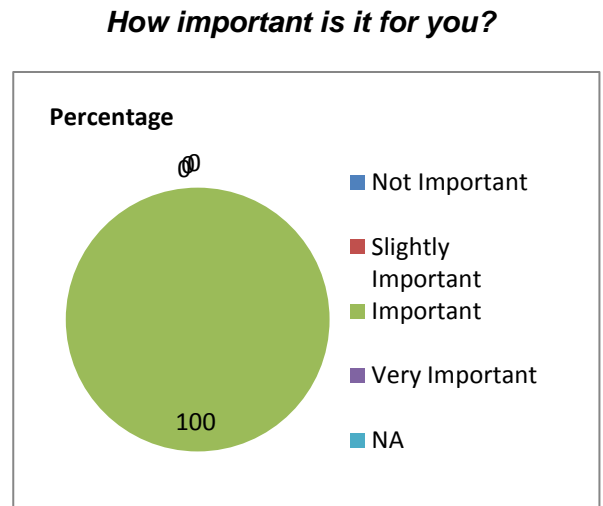
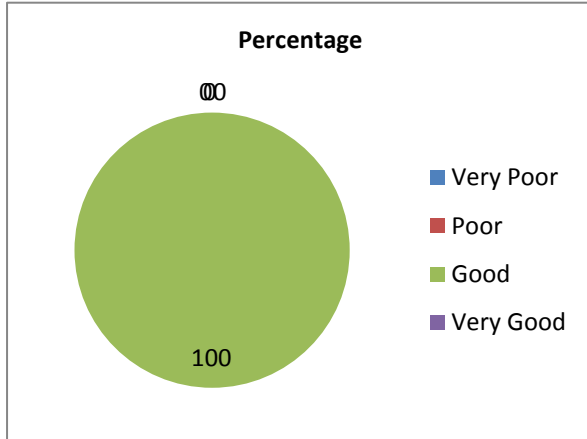
**How important is it for you?** (Scoring Not important, Important, Slightly Important, Very Important)



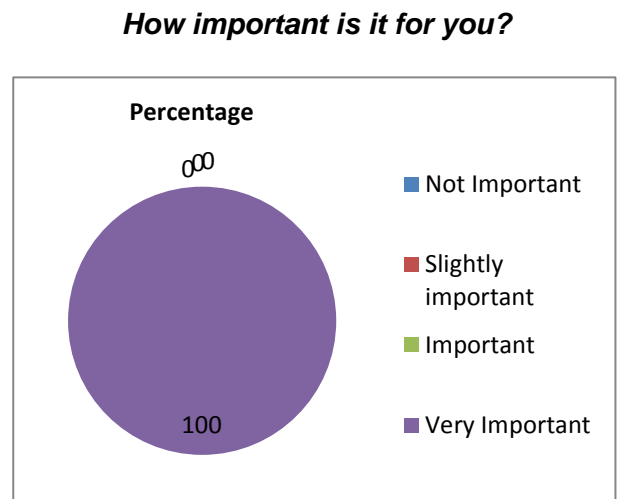
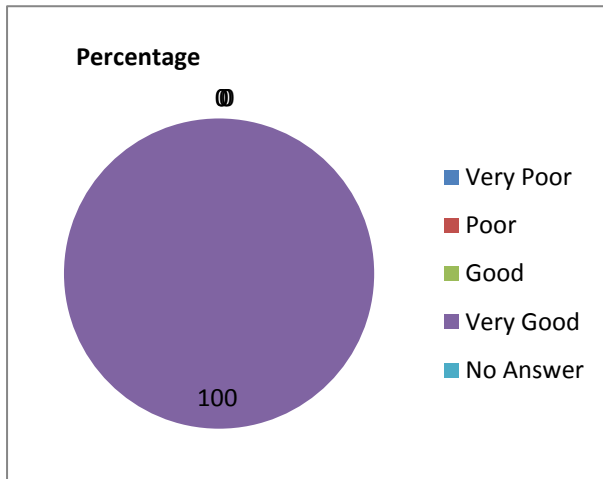
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## 2. Understanding of Referral Process for Semen Analysis.



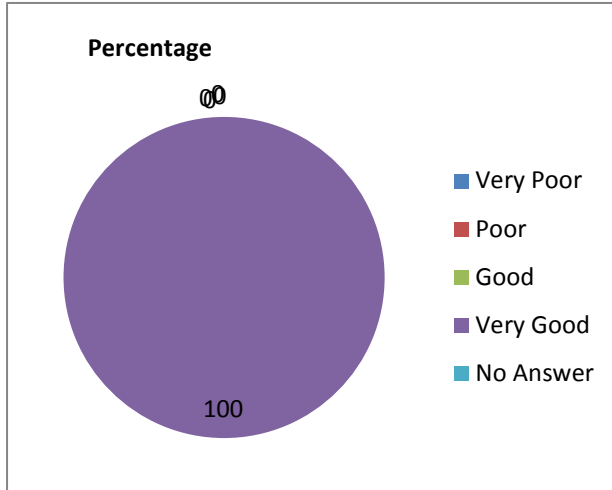
## 3. Waiting time for appointment for Semen Analysis.



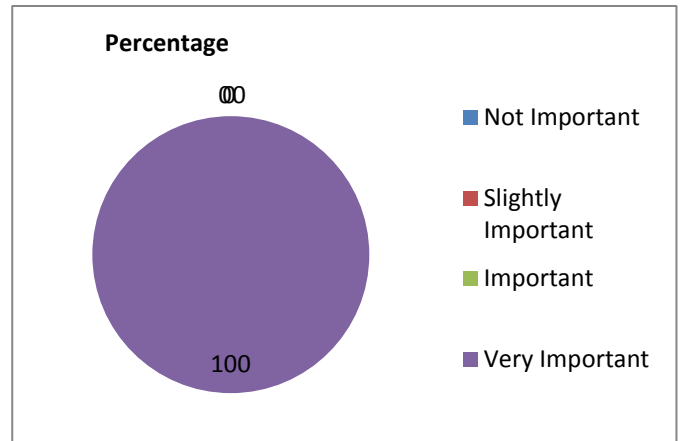
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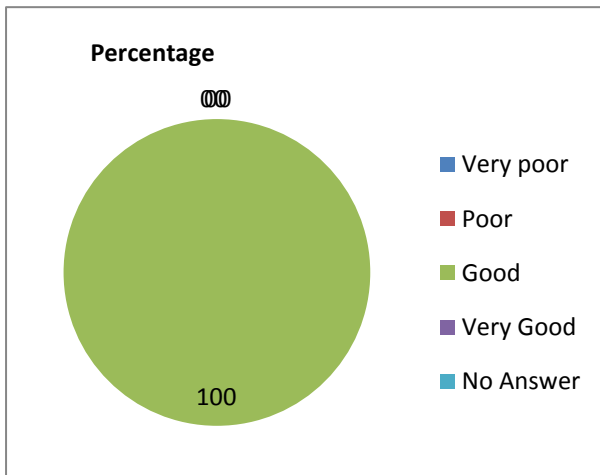
#### 4. Feedback regarding Results.



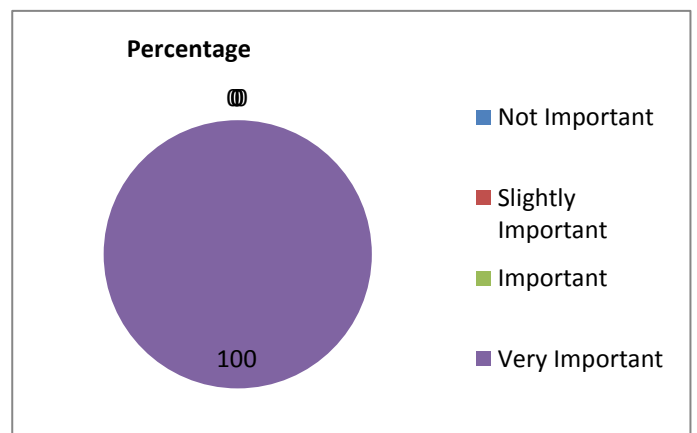
#### How important is it for you?



#### 4.1 Turn-a-round of results.



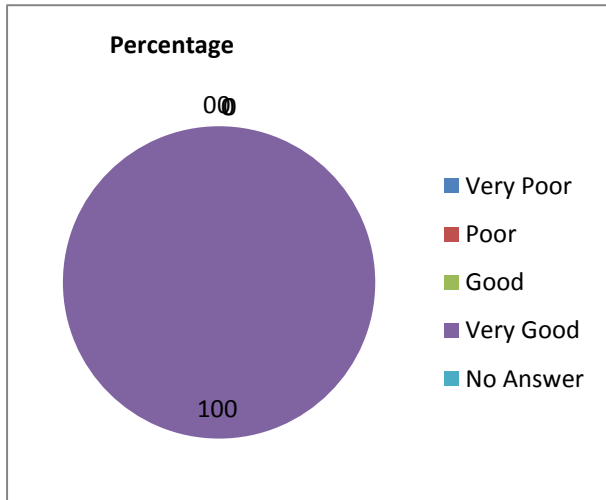
#### How important is it for you?



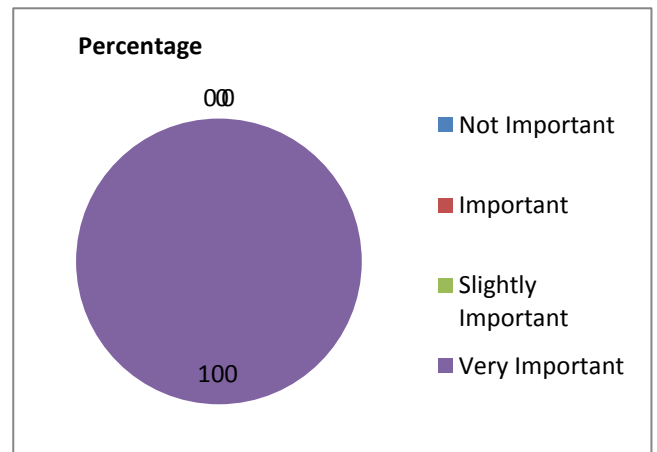
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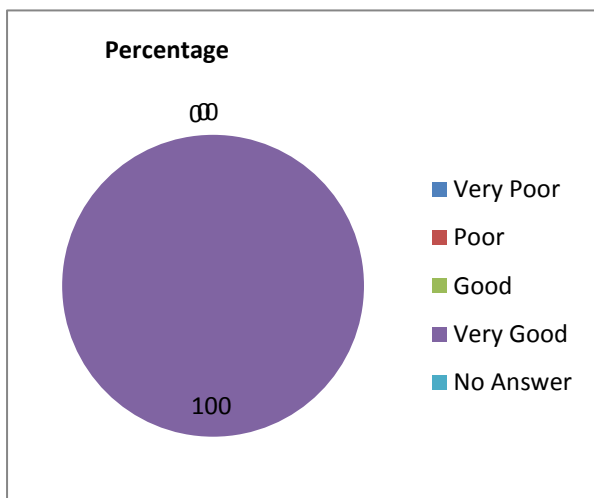
#### 4.2 Information provided.



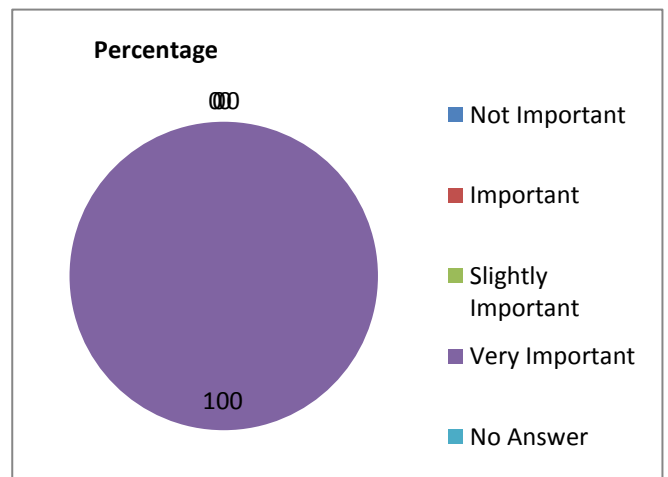
#### How important is it for you?



#### 4.3 Format of results.



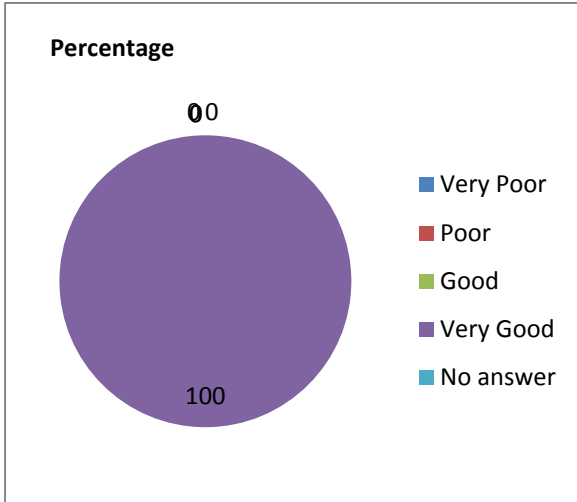
#### How important is it for you?



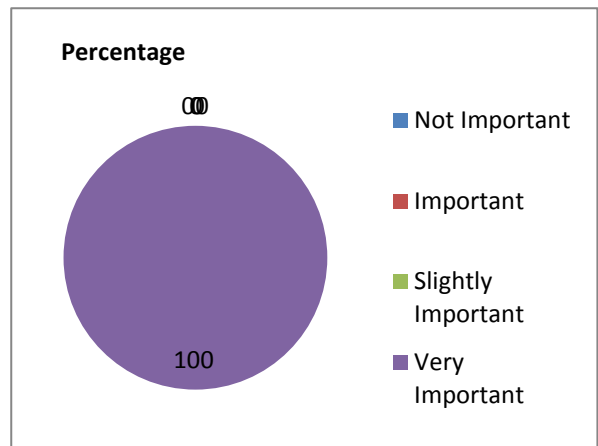
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**5. Please rate the accessibility of the Andrology Lab.**

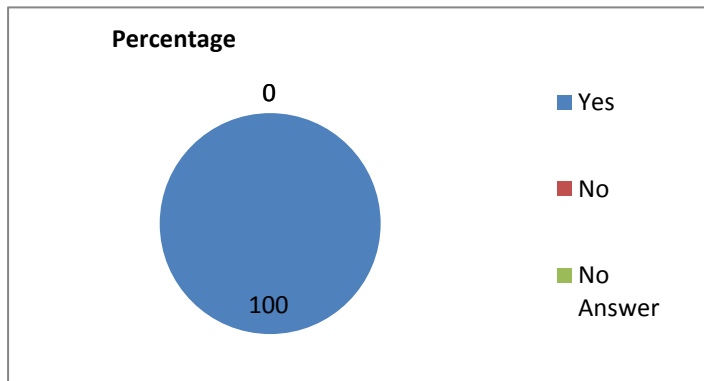


**How important is it for you?**



**6. Additional information.**

**Do you have sufficient information about our Andrology services?**



**In which format do you wish to be able to contact us?**

No reply

**7. What could be improved from your point of view?**

Comment	Action
None	